

Root Cause Analysis

Benefits of completing an RCA:

Continuous learning and practice improvement

Individual and team responsibilities impacting on spread of infection.

Aid 6

	Reflective inquiry	Why?
1.	Communication factors: • Internal/external • Individual/team See Aid 1: Action steps for Management (orange section) pages 11-31	Responsibility for understanding any situation requires communication skills. Communication comes in many forms touching our senses: • Visual (Posters) • Auditory (spoken word) • Kinesthetics (interactive training) • Written (email/newsletters) Clear communication of current situation and ongoing potential hazards is vital. The individual delivering the information must consider the other party receiving the information and clarify that they have understood.
2.	Transmission factors See the Chain of Infection (General Practices, Purple section).	It is unrealistic to expect that there will be zero outbreaks of infections experienced in the community. The better prepared we are, the better prepared the community is at rapidly containing and managing an outbreak. Understanding how to break the chain of infection through daily infection prevention and control practices will prevent crisis management and lead to fewer outbreaks meeting the 7 days or less target.
3.	Resident factors • Cognitive capacity or not? • Underlying chronic illness with medication/ • Changes in medication?	Being aware of these resident factors provides an indication of potential risk that they pose to the community if they have an infection. Medication and changes in medication need to be investigated as these may cause similar symptoms to an infection.